



February 20th, 2019

TO: Natural Habitats US customers

The Organic Palm Oil supplied by Natural Habitats contains 100% organic palm fruit as raw material. During the processing of the oil, non-gmo citric acid (a natural non-synthetic processing aid) is used to help reduce peroxides, remove color and remove heavy metals. While citric acid does not remain in the finished product, the National Organic Program's (NOP) rules state the following:

Any product labeled as "organic" must contain a minimum of 95% organic ingredients. The other 5% may include a limited number of non-organic materials that are essential to organic processing and not available in an organic form. These non-organic materials are listed on the National List and include citric acid produced by microbial fermentation of carbohydrate substances; and Lactic <https://www.ecfr.gov/cgi-bin/retrieveECFR?gp=&SID=dbfad64a6089f121baa9aa4118287dc8&mc=true&n=pt7.3.205&r=PART&ty=HTML#sq7.3.205.g.sq0>

Therefore, finished organic products supplied by Natural Habitats can-not be considered 100% organic by the guidelines established by the NOP.

Sincerely,

A handwritten signature in black ink that reads "Mark A. Griffin". The signature is written in a cursive, flowing style.

Mark Griffin, Managing Director, Natural Habitats U.S.