



January 9, 2023

TO: All Natural Habitats USA Inc. Customers

Subject: Letter of Continuing Guarantee

At the Natural Habitats Group¹(NHG), quality is our prime concern. To respond to the requirements of the food industry, all products produced in Ecuador for the United States and Canadian markets meet all quality and safety standards for both countries with HACCP accreditation².

We at NHG guarantee that all articles or products produced and distributed by NHG are on the date of shipment:

- Not adulterated or mislabeled within the meaning of the regulatory requirements that are applicable at the product's destination³.
- All material delivered by NHG will conform to the FDA's FSVP requirements that are applicable at the product's destination; evaluating the food and the foreign supplier (section 1.505), determining and performing supplier verification activities (section 1.506), taking corrective actions (when necessary) (section 1.508), ensuring importer identification at entry (section 1.509), and maintaining records (section 1.510).
- All NHG products will meet agreed upon specifications, be of good quality, and the products are prepared and packaged in accordance with Good Manufacturing Practice guidelines, under strict sanitary conditions. All ingredients are food grade and packaged in food grade packaging materials. All products that specifically identified for cosmetic-personal care-home cleaning products meets required standards.
- All NHG products are manufactured, stored and transported under conditions, which conform to GMP and are free from any Microbial, foreign and insect contamination.

- All received products and carriers are inspected for odors and filth, rodents, insects and cleanliness. (If outside conformance, they will be rejected)
- When products are transported by our carriers, we guarantee that: A) They are free of odor and filth B) Free of rodents and/or insect infestation.
- A recall program is in place to handle issues of non-conformity or complaints.

Sincerely,



Neil Blomquist
Managing Director, Natural Habitats USA

¹ The Natural Habitats Group (NHG) refers to all the companies belonging to the NHG. At the time of writing this letter these companies are *Extranatu S.A.*, and *Natural Habitats USA Inc.*

² The HACCP is held by La Fabril SA (Ecuador). However, all the NHG companies operate in accordance to the HACCP guidelines.

³ Provided that the customer has well instructed NHG of these requirements.